

FORT GRIFFIN SPECIAL UTILITY DISTRICT

1180 County Road 109

Albany, TX 76430

Phone: 325-762-2575

Website: www.fortgriffinsud.net

February 16, 2026

Dear Customers,

On behalf of the customers of Fort Griffin Special Utility District (FGSUD), we would like to apologize for the confusion surrounding the District's decision to contract with CWS for waste collection services.

We understand that there has been significant miscommunication and misinformation circulating in the community. Our goal is to provide clear, factual information and answer the questions we continue to receive.

Customer surveys were sent out last year. The information gathered from those surveys, along with customer requests and discussions at several Board meetings, supported adding trash collection service. The survey results indicated that a district-wide contract could create cost savings for customers compared to many individual arrangements currently in place. Below is a clarification of frequently asked questions:

1) What made FGSUD decide to do this?

Based on customer surveys, direct customer requests, and discussions during several Board meetings, Board members viewed this as a win-win. An exclusive contract not only provides lower prices for customers but also creates an additional revenue stream for FGSUD. In addition, having one provider reduces the number of trash trucks on District roads, helping reduce wear and tear on infrastructure.

2) If a customer does not get trash service through FGSUD, will their water be turned off?

No. Your water service will not be disconnected if you choose to opt out of trash collection.

3) If a customer has a lake home, farm, or other property that does not need or currently has trash service, will it be mandatory?

No. Customers who do not want trash collection are not required to participate.

4) What gives FGSUD the right to enforce this?

FGSUD is governed by Special District Local Law Code 7210 (specific to Fort Griffin SUD), Chapter 49 of the Texas Water Code (provisions applicable to all districts), and Chapter 65 of the Texas Water Code. Specifically, Sections 49.211 and 49.213 provide the District with authority related to service contracts and operations.

5) Why do customers not have a choice in providers anymore?

To secure the best possible pricing from a waste provider, contracts require exclusive rights. Exclusivity allows the provider to offer lower rates due to guaranteed participation levels.

6) When will service begin?

Service will begin the first week of April 2026.

7) When will containers be delivered?

New containers will be delivered during the last two weeks of March 2026.

8) Do I use the new container as soon as it arrives?

No. Please continue using your existing container until service officially begins in the first week of April.

9) What if I do not notify FGSUD that I want service?

No service will be provided by FGSUD/CWS unless it is requested. Please note that once your existing contract with your current provider ends, they will not be extending contracts within the District.

10) How long will my current provider serve me?

That depends on your existing contract. However, providers such as Republic Services, AEL, and other waste collection companies will not provide trash pickup within the District after November 27, 2026, at the latest. Many contracts will end before this date. We recommend you call your current provider to let them know you are our customer to determine when they will stop your existing service, and relay this date to FGSUD.

We regret the confusion and appreciate your patience as we work through this transition. Our goal is to provide accurate information, cost-effective services, and continued transparency moving forward.

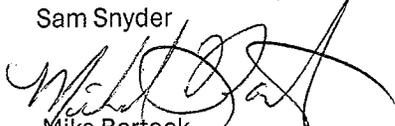
If you have additional questions, please contact the District office directly so we can ensure you receive correct and up-to-date information.

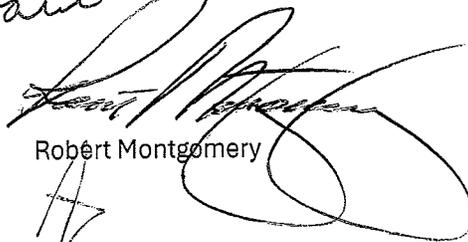
We have also noticed that many of our customers have not registered for our Alert System. Visit www.fortgriffinsud.net to register!

Sincerely,
FGSUD Board of Directors


Burrell McKelvain, President


Sam Snyder

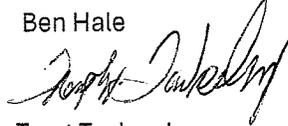

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